

Report Missing Street Signs

Another important aspect to locating you is to report missing road signs when you notice them. Although many emergency personnel know where most of the roads are located, a road sign ensures that they have the correct location. If you notice yours missing or damaged, please report it either the County Judge's office (if located in the county) or the City Hall.

Know Your Location!

If you don't have traditional home phone service— this is the kind that you pay a local provider for and it plugs straight into the wall socket with no other equipment— then you must know your location because the odds are that your address and phone number information will not be provided. Some things to know about your location would be what street you are traveling on, what mile marker was seen recently and direction of travel. Always state where your emergency is as soon as possible in the call, you may need to be transferred to the correct call center to get the appropriate help.

We Need Your Help...

- **Display your address on your home— not just the mailbox.**
- **Use reflective materials.**
- **Check your address through your phone company to be sure they have the correct address listed**
- **Report Missing Street Signs**
- **Know Your Location**

Compliments of:



9-1-1 Public Education Program
Phone: 254 770-2371
Fax: 254 770-2399
E-mail: cbridges@ctcog.org



Could we find you in an emergency?

Dial 9-1-1

***Fire
Police
Ambulance
Poison***



Help Us Help You



Is your street address number on your home or business property? If not, please post your assigned physical street address number right away.

When you dial 9-1-1 from a traditional phone system in your home, the address and/or phone number is displayed on the 9-1-1 calltaker's screen. The address shown should be your physical address— that is your house number and street name. **Your actual physical address is your 9-1-1 address**, not a rural route or box number.

Your 9-1-1 address numbers should be posted and visible from the road so that emergency service agencies can easily find you in case of an emergency.



Post Your Numbers

In an emergency, seconds can sometimes make a life saving difference. Make sure your 9-1-1 address numbers are posted on your house or business and are easy to see from the road. A well marked location is much easier for law enforcement officers, firefighters and medical personnel to find you when you need help.

You can get street numbers at most hardware and discount stores for a reasonable price or you can even paint a sign. We recommend you get something reflective so it can be seen at night as well as during the day. Think like someone who has never located your home and post the address where it would be obvious.



More than just a mailbox...

For 9-1-1 purposes your entry to your drive, lane, easement, access road, etc should be marked NOT just your mailbox. Mailboxes help the Post Office decipher what mail gets delivered to whom. We want to find the resident of the home. It's important to mark the entryway and any turns along the way if there is more than one home or turn before arriving at the address.

Ensure even in the city

Just because you are located inside the city does not mean your home is easier to locate than one in the rural areas. Some communities have nice scroll number plates or numbers painted on the curb. Place a light that shines directly on your house numbers and/or make sure that the numbers are clear of any grass, bushes, etc so that they can be seen. A nice alternative is lighted address sign— these can be found at most home improvement stores.



Check your address with the phone company

The phone company's information for your 9-1-1 address is what will display on the 9-1-1 center's equipment. It is very important that you check that the phone company has your correct 9-1-1 physical address and not an old or incomplete one listed. If you are unsure of your correct 9-1-1 address, contact your county 9-1-1 addressing coordinator.