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9-1-1 Industry Alliance

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**Welcome to the
9-1-1 Honors**



***Celebrating Heroism,
Leadership & the
Fifth Anniversary
of the
Congressional E9-1-1 Caucus***

March 4, 2008

Union Station

Washington, DC

The **E9-1-1 Institute** & the **National Emergency Number Association (NENA)** honor the following for their extraordinary heroism and leadership in highlighting the critical value of 9-1-1 services.

Citizen in Action

Tony Sharpe
Eielson AFB, Alaska

Outstanding Call Center

Minneapolis Emergency Communications Center
Minneapolis, MN

9-1-1 Call Taker / Dispatcher Award

Patricia Michaels
St. Clair County, Illinois (CENCOM) PSAP

9-1-1 Technician

William C. Boyd
State of Washington

Industry Professional

Kevin Murray
L. Robert Kimball & Associates
State College, PA

Government Leader (Federal)

Laurie Flaherty, RN, MS
NHTSA, Office of EMS
Washington, DC

First Responder

Glenn Winuk
Jericho, New York

Government Leader (Local)

Rebecca (Becky) S. Berger
State of Montana - 911 Program

40th Anniversary of First 9-1-1 Call Tribute

"This Life"

Performed and Written by Marc Ribler (www.marcribler.com)
(c) 2007 Mondo Melodies / Wood Monkey Music

CONGRESSIONAL E9-1-1 CAUCUS

The **Congressional E9-1-1 Caucus** is Chaired by Senator Hillary Clinton (D-NY), Senator Ted Stevens (R-AK), Representative John Shimkus (R-IL) and Representative Anna Eshoo (D-CA). The purpose of the Caucus is to promote the importance of emergency communications and enhanced 9-1-1 services. The Caucus works to advance E9-1-1 services by educating policy makers on the importance of E9-1-1 and ensure that E9-1-1 systems, networks and operators are adequately funded.

E9-1-1 INSTITUTE

The **E9-1-1 Institute** is a not-for-profit 501(c)(3) organization working with the Congressional E9-1-1 Caucus to promote strong, more capable 9-1-1 services and emergency communications. The E9-1-1 Institute assists the E9-1-1 Caucus in promoting public education on E9-1-1 and emergency communication issues by:

- 1) Serving as an information clearinghouse on E9-1-1 and emergency communication issues; and
- 2) Seeking to foster consensus on public policy issues to promote stronger, more capable 9-1-1 services.

The E9-1-1 Institute has 1,000 members, throughout the nation who are dedicated to advancing E9-1-1 services.

Gregory L. Rohde, former Administrator of the National Telecommunications and Information Administration (NTIA) serves as the Executive Director of the E9-1-1 Institute.

NATIONAL EMERGENCY NUMBER ASSOCIATION (NENA)

NENA is *The Voice of 9-1-1™*. NENA promotes implementation and awareness of 9-1-1 as North America's universal emergency number. NENA is the leading professional non-profit organization dedicated solely to 9-1-1 emergency communications issues. NENA serves its nearly 7,000 members in 48 chapters across the U.S., Canada and Mexico through policy advocacy, establishment of technical and operational standards, certification programs and a broad spectrum of educational offerings. Find out more at www.nena.org.
