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Contact: Carla Anderson  
Phone: 202-498-6936

### **E9-1-1 Institute Honors William Boyd**

The E-911 Institute in Washington, D.C., has named William C. Boyd with its “9-1-1 Technician Award.” Boyd, now of Phoenix, was honored for his work with the Washington State Enhanced 9-1-1 Office in 2007.

Boyd was instrumental in developing Washington State's Enhanced 9-1-1 Program, working on elements such as the engineering, design and pricing. His efforts saved state taxpayers an estimated \$1.5 million per year in database charges and he was crucial in expanding statewide services to the counties around the state. Boyd left Washington State in September 2007 to join the Fire Department in Phoenix's Regional 9-1-1 Services department.

Gregory L. Rohde, executive director of the Institute, said, “9-1-1 technicians like William Boyd work quietly behind the scenes, but their work can really make a difference in not only making the 9-1-1 work reliably but work efficiently. It is because of dedicated professionals like William Boyd that the public has access in emergencies to the newest and best life-saving communications technology.”

The award will be presented at a March 4 ceremony in Washington, D.C.

**About the E911 Institute.** The E9-1-1 Institute ([www.e911institute.org](http://www.e911institute.org)) is a not-for-profit organization which provides administrative and policy support to the Congressional E9-1-1 Caucus. The purpose of the E9-1-1 Institute is to promote public education and awareness of E9-1-1 and emergency communications issues and serve the Congressional E9-1-1 Caucus as a clearinghouse of information on E9-1-1 and emergency communications issues. Gregory L. Rohde, former Administrator of the National Telecommunications and Information Administration, serves as the E9-1-1 Institute’s Executive Director.

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