



For Immediate Release  
February 26, 2008

Contact: Carla Anderson  
Phone: 202-498-6936

### **E9-1-1 Institute Honors Minneapolis Emergency Communications Center**

The E-911 Institute in Washington, D.C., has honored the **Minneapolis Emergency Communications Center as the "Outstanding Call Center"** for its work during the Aug. 1, 2007 collapse of a major bridge across the Mississippi River.

During the first two hours after the bridge collapse, the Communications Center received and processed 505 calls, including 51 from the scene of the bridge disaster in which 13 people were killed and 86 injured. The Center was able to communicate seamlessly with emergency organizations from the City of Minneapolis and Hennepin County, responding with remarkable speed and professionalism.

Gregory L. Rohde, executive director of the Institute, said, "The 77-members of the Minneapolis Center, including the off-duty staff who reported for work after the tragedy occurred, demonstrated the highest standards and professionalism in the face of an unthinkable tragedy. The Institute is pleased to honor their service."

The award will be presented at a March 4 ceremony in Washington, D.C.

**About the E911 Institute.** The E9-1-1 Institute ([www.e911institute.org](http://www.e911institute.org)) is a not-for-profit organization which provides administrative and policy support to the Congressional E9-1-1 Caucus. The purpose of the E9-1-1 Institute is to promote public education and awareness of E9-1-1 and emergency communications issues and serve the Congressional E9-1-1 Caucus as a clearinghouse of information on E9-1-1 and emergency communications issues. Gregory L. Rohde, former Administrator of the National Telecommunications and Information Administration, serves as the E9-1-1 Institute's Executive Director.

###