



October 2, 2006

Dear E9-1-1 Institute Members,

The E9-1-1 Institute is pleased to see more and more educational efforts appearing in our weekly news clips. This week one of the high lights is the work the Shelby County 9-1-1 Emergency Service in Tennessee is launching. The program is titled, **“9-1-1: When Life is on the Line.”** Take a minute to review this week’s press clips which outlines the education that is being done for **Emergency** and **Non-Emergency** situations. We should all remind and refresh ourselves about when to make a 9-1-1 call.

On September 29th, the E9-1-1 Institute visited the Unified Communications Center (UCC) in Washington, DC. Approximately 25 people attend the tour and saw first hand what the facility is doing. The UCC facility has consolidated under the newly formed agency, the Office of Unified Communications (OUC), the "command and control" functions of: Police, Fire, Emergency Medical Services, Emergency Management Agency and Public Services Calls to 9-1-1, 3-1-1, and the District's customer service line (202) 727-1000 are now received at the center and processed for appropriate action. During major emergencies, the center will become the District's Emergency Operations Center (Mayor's Command Center) and



provide a central location for multiple agencies to address any variety of situations. The Communication Center averages approximately **1.65 million** calls annually.

The E9-1-1 Institute wants to thank Corey Morgan, Aggie Nteta, Chris Peabody and E. Michael Latessa for assisting the E9-1-1 Institute in arranging and presenting at this tour.

The E9-1-1 Institute will be announcing the annual Board of Directors election results in the next weekly email after the votes have been counted and ratified by the Board. Thank you for your interest in not only outstanding nominations for the Board, but for also

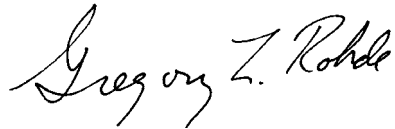


voting. This year we have over 200 ballots which is a dramatic increase from the previous years.

On October 9th, the E9-1-1 Institute will travel to North Dakota to host a panel presentation at the **Upper Great Plains Technology Conference & Trade Show** in Fargo, ND. The title of the panel is **Next Gen 9-1-1**. Although E9-1-1 (Enhanced 9-1-1) is not yet fully available as wireless and VoIP service providers work with public safety authorities to expand the availability of E9-1-1 to all areas of the country, communications technology is making possible a new generation of emergency communications. Several entrepreneurs have developed innovative technology solutions that could play a role in the next generation of E9-1-1. This panel will provide presentations by technology pioneers regarding technologies for the future of E9-1-1 and emergency communications.

October also brings our **Annual Fundraising Campaign**. Our 2007 goal is to raise \$300,000 which funds our events and activities throughout the year. We would like to **challenge and encourage** of membership to help us reach that goal. If you know of a business, company or a foundation that would be interested in becoming a donor or sponsor of the E9-1-1 Institute, please refer them to us by contact Carla Anderson at 202-498-6936 or email at contactus@e911institute.org. **Help us continue and enhance the work of the E9-1-1 Institute!**

Thanks and keep in touch,



Gregory L. Rohde, Executive Director



2006 E9-1-1 INSTITUTE
DONORS



AT&T, ATX Group Inc, Bellsouth, Cingular,
CTIA, Ericsson, Intrado,
Level Communications, Motorola, Neustar,
Rural Cellular Association, Sprint-Nextel, TCS,
T- Mobile, True Position & Verizon

E9-1-1 INSTITUTE PRESENTS NEXT GEN 9-1-1



UPPER GREAT PLAINS TECHNOLOGY CONFERENCE October 9th and 10th Fargo, ND

This session will update you on the status of E9-1-1 implementation and will look at various Next Gen E9-1-1 Technology. The panel will also review the status of wireless E9-1-1 implementation and the issues related to the progress. Along with the progress, the panel will also discuss the challenges that remain in expanding Phase II deployment throughout the country.

Panelists:

Gregory Rohde, E9-1-1 Institute Executive Director
Susan McGurkin, Director, Federal Government Affairs; Intrado
Jerry Bergquist, Stutsman County 9-1-1 Coordinator



WEEKLY NEWSCLIPS



(Hyperlinks included at the end of the newsletter)

Pennsylvania: 9-1-1 Memorial for Our 'fellow Americans' Commentary Jim:

I HAD gone to visit an old friend, Vice Admiral Don Swett Knowlton, a Navy Medical Doctor assigned to the Marines in World War II and Korea. ...

<http://www.centredaily.com/mld/centredaily/news/opinion/15645924.htm>

New Jersey: NJ Starts New 2-1-1 Emergency Phone Line:

... The plan is designed to ease the burden on 9-1-1 operators and local police dispatchers, who will already be swamped with calls directly related to the ...

<http://www.newsday.com/news/local/wire/newjersey/ny-bc-nj--calling2110930sep30.0.7547100.story?coll=ny-region-apnewjersey>

Oregon: Dispute on CB Airwaves Leads to Fatal Shooting:

... She said she woke up shortly after 1:10 am to Loveless crying and saying that he shot someone. "When he called 9-1-1, I knew it wasn't a dream," Cook said. ...

<http://newsroom.blogs.oregonlive.com/default.asp?item=194639>

Ohio: Miami County Couple Assaulted by Burglar:

... call police. "Don't go in and confront them if it is a suspicious vehicle. Get out and call 9-1-1," Duchak said. Several nighttime ...

<http://www.daytondailynews.com/n/content/oh/story/news/local/2006/09/29/ddn092906invasionweb.html>

California: Jury Begins Deliberating Nolan Graham Murder Case:

... Gallegos said rather than taking a 30-30 and "going with backup" — two of Graham's friends — to seek out Nickerson, Graham should have dialed 9-1-1. ...

<http://www.eurekareporter.com/ArticleDisplay.aspx?ArticleID=15485>

New Jersey: Perceptions Change With News:

... more about us. Emergency services, including the police, showed up at Owens' house in Texas in response to a 9-1-1 call. Owens was ...

<http://www.courierpostonline.com/apps/pbcs.dll/article?AID=/20060928/NEWS01/609280396/1006>

Massachusetts: TCS Advances VoIP-Powered Location-Based Services

<http://phx.corporate-ir.net/phoenix.zhtml?c=123361&p=irol-newsArticle&ID=904732&highlight=>

TCS Advances VoIP-Powered Location-Based Services

<http://www1.telecomsys.com/news/index.cfm>

California: Livermore Left in State of High Alert with 4 Pipe Bombs Found in 5 ...:

... the past five days. 9-1-1 right away," police Capt. Mark Weiss said at a Thursday news conference. Although Hayward and Livermore ...

http://www.insidebayarea.com/dailyreview/localnews/ci_4416272

Tennessee: Don't Tip the Apple Cart When Calling 9-1-1:

... What would I do if my beloved darling got stuck in the tree? Why, I'd call 9-1-1, of course. But not so fast. My imaginary scenario ...

<http://www.memphisdailynews.com/Editorial/StoryCents.aspx?id=94423>

Nebraska: In Omaha Dial 9-1-1 To Report ...Smoking:

Dial 9-1-1 in case of emergency, or in case you see someone in Omaha violating the city's anti-smoking ordinance. The city ordinance ...

<http://nebraska.statepaper.com/vnews/display.v/ART/2006/09/28/451c248b83170>

Florida: Man Found Dead After Breaking Windows:

Police are investigating the death of an unidentified man at a Palm Bay hotel after 9-1-1 calls described him breaking windows and screaming for help. ...

<http://www.floridatoday.com/apps/pbcs.dll/article?AID=/20060929/BREAKINGNEWS/60929020/1086>

Canada: Media Advisory - "9-1-1 in Any Language":... The theme of this year's APCO Canada/NEA Ontario 2006 Conference & Trade Show is "9-1-1 in any Language." Access to 9-1-1 services for the non-English ...

<http://www.newswire.ca/en/releases/archive/September2006/29/c3573.html>

Texas: New Sewage Rules Adopted by County:

... maintenance. This agreement includes Matagorda County in services including training and enhanced 9-1-1 services through H-GAC. ...

<http://www.baycitytribune.com/story.lasso?ewcd=47a2091fdccc299e>

USA: Terrell Owens Denies Reports of Attempted Suicide:

... made him groggy. His publicist, who called 9-1-1, says she did so because he was not in his, "normal responsive state.". Owens says ...

<http://www.wten.com/Global/story.asp?S=5467755&nav=6uyN>

Florida: Owens Denies Suicide Attempt:

... his supplements. His publicist, who called 9-1-1, says she did so because he wasn't in his "normal responsive state.". Owens ...

<http://www.tampabay10.com/news/national/article.aspx?storyid=40538>

Michigan: 9-1-1 Future in Doubt if Millage Fails:

... Notably, the county's 9-1-1 Emergency Management Services (EMS) staff has been slated for "elimination" if the millage proposal fails. ...

<http://www.leelanaunews.com/editorial.php?id=2484>

Indiana: New Wireless 9-1-1 Technology Coming to Indiana:

... critical times. In some states, you still can't get through to 9-1-1 from a cell phone. In Indiana, you almost always can. Now state ...

<http://www.wishtv.com/Global/story.asp?S=5463719&nav=0Ra7>

Oregon: SENIORS NOTEBOOK:

... Nov. 8 -- "Adventures of a 9-1-1 Operator." Mardi Epps will talk about her 29 years as a 9-1-1 emergency dispatch operator for the city of Portland.

http://www.oregonlive.com/metrosouth/oregonian/index.ssf?/base/metro_south_news/1158794809254240.xml&coll=7

Oregon: In Clackamas County, Will a Deputy Respond When You Call 9-1-1:

On a recent weekday morning, four Clackamas County sheriff's deputies and one sergeant were on duty to respond to 9-1-1 calls from across the unincorporated ...

http://www.oregonlive.com/metrosouth/oregonian/index.ssf?/base/metro_south_news/1159140315160590.xml&coll=7

Texas: Tarrant County 9-1-1 District Call Volume Reports:

Wednesday Night...Partly cloudy. Lows in the upper 50s. Northwest winds 5 to 10 mph shifting to the north late in the evening...Then ...

http://www.thearlingtonnews.com/?story_20060825214858_TopStories1Arlington_story&pg0pg&storycat

Texas: County to Test 'Code Red' Today:

A county-wide test of the "Code Red" reverse 9-1-1 system will be conducted in Navarro County today from 5 to 6:30 pm, according to Eric R. Meyers ...

http://www.corsicanadailysun.com/news/local_story_271123748.html

Rhode Island: Crash Kills Little League Coach in Lincoln:

... struck Hien. Police say the motorist stopped and called 9-1-1. No charges have been filed, but the investigation is ongoing. Hien ...

<http://www.eyewitnessnewstv.com/Global/story.asp?S=5458536&nav=F2DO>

Ontario, Canada: High-Risk Offender Re-Arrested:

Roger Waddling, 29, a convicted rapist, was arrested late Saturday night by Peel Regional Police following a 9-1-1 call alleging a man was "peering into the ...

<http://www.mississauga.com/mi/peelpolice/story/3699387p-4276421c.html>

Oregon: Bike Crash Seriously Injures Canby Boy:

... Street. Neighbors who saw the accident called 9-1-1, and the boy was flown to Legacy Emanuel Hospital & Health Center. Witnesses ..

<http://www.blogs.oregonlive.com/oregonian/newsupdates/default.asp?item=190151>

Texas: Local News Briefs:

... Residents interested in becoming certified as a 9-1-1 dispatcher can take a course taught at Burleson High School using professional equipment and taught by a ...

http://www.burlesoncrowley.com/publish/article_1125.shtml

Alberta, Canada: Program Aims at Fast Response:

... their own and place it, then let us know that's it's there so we can track it," he said, adding that the fire department can also inform 9-1-1 that there ...

<http://www.draytonvalleywesternreview.com/Top%20Stories/256503.html>

California: 9-1-1 Tapes of SF Hit and Run Released:

San Francisco, Calif. (KCBS) -- 9-1-1 tapes released today reveal the panic of pedestrians in disbelief over the actions of a driver who seemed to be targeting ...
<http://kcbs.com/pages/91762.php?contentType=4&contentId=211680>

Tennessee: Know Your Life-threatening Emergencies:

Today the Shelby County 9-1-1 Emergency Service launched a new program aimed at educating locals on the proper use of 9-1-1. The program has the cooly ...
<http://www.memphisflyer.com/memphis/Content?oid=oid%3A19885>



UPCOMING EVENTS



2006 APCO Canada / NENA Ontario Conference:

October 1st to October 4th 2006
Toronto, ON
<http://www.apco.ca/conference/>

Upper Great Plains Technology Conference

October 9 & 10th, 2006
FargoDome
Fargo, ND
<http://www.uppergreatplains technology.com>
Email: contactus@e911institute.org

IWCE/MRT Wireless Summit

November 14-15, 2006
Hilton Charlotte University Place
Charlotte, North Carolina

WCA's 13th International and International Symposium and Business Expo:

January 16-19, 2007
Fairmont Hotel
San Jose, California
<http://www.wcai.com/event/07/is13gen.htm>

APCO International's 4th Annual Winter Summit

February 12-14, 2007

Orlando, Florida

<http://www.apco2007.org/>

2007 9-1-1 Goes to Washington:

March 12-14, 2007

Double Tree Hotel

Crystal City, Virginia

<http://www.nena.org/pages/Event.asp?CID=227>

Registration Form: http://www.nena.org/media/files/2007911GTWRegistrationForm_1.pdf

The 26th NENA Annual Conference and Trade Show:

June 9th to June 14th 2007

Charlotte, NC

<http://www.nena.org/pages/Event.asp?CID=165>

APCO 73rd Annual Conference and Expo:

August 5th – 9th, 2007

Baltimore, MD

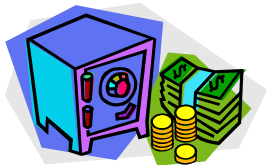
<http://www.apco2007.org/>

NENA Event List:

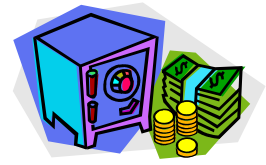
<http://www.nena.org/pages/EventList.asp>

Market Access:

For a list of other upcoming training workshops and conferences, please visit the Market Access International website at <http://www.marketaccess.org>



DONATING TO THE INSTITUTE



If you are interested in making a donation, please visit our website at www.e911institute.org



WEEKLY TRIVIA



Question of the Week: Who pays for 9-1-1?

Last Week's Question: According to the CTIA what percentage of households only have a wireless number?

Answer: 8.4 percent of U.S. Households