



For Immediate Release  
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Contact: Art Brodsky  
Phone: 301.908.7715  
Email: [art@brodskycomm.net](mailto:art@brodskycomm.net)

## **April Designated as “National 9-1-1 Education Month”**

Washington, D.C., -- Seven national organizations **DEDICATED TO ADVANCING PUBLIC SAFETY** have joined together to designate April as “**9-1-1 Education Month.**” The organizations announced their support for 9-1-1 Education Month at a Capitol Hill press conference with the Congressional E9-1-1 Caucus Co-Chairs, Representative Anna Eshoo (D-CA) and Representative John Shimkus (R-IL). The Co-Chairs also announced the introduction of a Congressional Resolution recognizing the national 9-1-1 education effort.

The organizations involved are:

- the **E9-1-1 Institute**;
- the **National Emergency Number Association** (NENA);
- the **National Association of State 9-1-1 Administrators** (NASNA);
- the **Association of Public-Safety Communications Officials** (APCO);
- **CTIA – The Wireless Association®**;
- **9-1-1 For Kids®**; and
- **COMCARE- Emergency Response Alliance.**

Each of the groups is calling upon public safety officials, schools, government officials, and industry leaders to engage in a national effort to educate children, seniors, and the general public about the importance of and appropriate use of 9-1-1 services.

“We can never do enough to educate the public about 9-1-1. The commitment of this impressive coalition of public safety and industry to dedicate time and effort to advance 9-1-1 education will help save lives and will produce a significant return on whatever effort is made,” said Gregory L. Rohde, Executive Director of the E9-1-1 Institute. He said that “in addition to school-based activities, there could be conferences and training events for parents, teachers, care-givers that bring together the public safety community and industry leaders in a common effort.”

"9-1-1 is a life-saving service that everyone should know how to use, especially children and senior citizens," said Congresswoman Anna G. Eshoo, (D-CA) and a co-chair of the E9-1-1 Congressional Caucus. "I'm very proud to have these dedicated national organizations join with me to expand 9-1-1 education for all Americans."

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"While most people know to call 9-1-1 in an emergency situation," said Congressman John Shimkus, (R-IL), "not everyone is aware of the limitations of the system given the expanding variety of wireless devices we all use and the variations in service by location. That's why Congresswoman Eshoo and myself are introducing a resolution in Congress that will ask the President to designate a National 9-1-1 Education Month."

"In today's ever changing communications landscape, we cannot underestimate the importance of better educating the public and managing public expectations about the 9-1-1 system. We are pleased to join all of these groups in support of this important resolution in support of much needed increased 9-1-1 education efforts," said NENA President Jason Barbour.

"NASNA looks forward to working with our communities in each of the states to develop the materials and presentations that will be useful. This is part of our mission," said Richard Taylor, President of NASNA.

"APCO is on the front lines of emergency calls every day," said Wanda McCarley, APCO President. "We think this is a tremendous idea and we are very pleased to be a part of it."

"The commercial wireless industry plays a uniquely important role in transmitting emergency calls, and helping public safety locate people needing help," said CTIA President and CEO Steve Largent, "We support the effort to educate Americans about the value of 9-1-1 service and look forward to continuing our collaborative efforts with the numerous dedicated organizations in the public safety community."

"We are chartered to educate children on how to summon Public Safety services. This month will underscore that need and highlight the activities to accomplish that end. It will also emphasize the overall effort to educate all of our Nation in this vital task, properly calling 911. We are pleased and honored to be a part of this undertaking," said Elise Kim, the Executive Director of 911 for Kids.

"Modernizing 9-1-1 is the key to an overall informed emergency system," said David Aylward, Director of COMCARE Emergency Response Alliance, whose 100 organizational members advocate for advanced response using the latest technologies and procedures.

**About the E9-1-1 Institute.** The E9-1-1 Institute, [www.e911institute.org](http://www.e911institute.org), is a not-for-profit organization, which provides administrative and policy support to the Congressional E9-1-1 Caucus. The purpose of the E9-1-1 Institute is to promote public education and awareness of E9-1-1 and emergency communications issues and serve the Congressional E9-1-1 Caucus as a clearinghouse of information on E9-1-1 and emergency communications issues. Gregory L. Rohde, former Administrator of the National Telecommunications and Information Administration, serves as the E9-1-1 Institute's Executive Director.

**About NENA.** NENA is *The Voice of 9-1-1™*. Now celebrating its 26th year, NENA was established to promote implementation and awareness of 9-1-1 as North America's universal emergency number. NENA has grown to become the leading professional non-profit organization dedicated solely to 9-1-1 emergency communications issues. NENA serves its nearly 7,000 members in 47 chapters across the U.S., Canada and Mexico through policy advocacy, establishment of technical and operational standards, certification programs and a broad spectrum of educational offerings. Find out more at [www.nena.org](http://www.nena.org).

**About APCO.** The Association of Public-Safety Communications Officials (APCO) International

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is the world's oldest and largest professional organization dedicated to the enhancement of public safety communications. APCO International serves the professional needs of its 15,000 members worldwide by creating a platform for setting professional standards, addressing professional issues and providing education, products and services for people who manage, operate, maintain and supply the communications systems used by police, fire and emergency medical dispatch agencies throughout the world. For more information, visit [www.apcointl.org](http://www.apcointl.org).

**About NASNA.** NASNA, the National Association of State Nine One One (9-1-1) Administrators, [www.nasna911.org](http://www.nasna911.org), is a not-for-profit organization, representing those states with a central 9-1-1 planning or administrative authority. NASNA serves its membership through the sharing of technical, operational and legislative information and assists in the coordination of implementing of 911 emergency systems.

**About CTIA.** CTIA-The Wireless Association®, is an international nonprofit membership organization founded in 1984, representing all sectors of wireless communications – cellular, personal communication services and enhanced specialized mobile radio.

As an organization, we represent service providers, manufacturers, wireless data and internet companies, as well as other contributors to the wireless universe. CTIA advocates on their behalf before the Executive Branch, the Federal Communications Commission, Congress, and state regulatory and legislative bodies. For more information see [www.ctia.org](http://www.ctia.org).

**About 9-1-1 For Kids.** 9-1-1 for Kids® is the official caller training education program for the United States, Canada and the Cayman Islands, all countries which use 9-1-1 as its universal emergency number. The program teaches students how to save lives & property and respond to disaster situations through the proper use of 9-1-1. The 9-1-1 for Kids programs implemented by local, federal and international public safety: dispatch centers, agencies and organizations throughout schools, youth organizations & activities and community events. The organization is endorsed and supported by: APCO, NENA and NASNA. Find out more at [www.911forkids.com](http://www.911forkids.com).

**About COMCARE.** COMCARE is a national non-profit alliance dedicated to advancing emergency response. We promote the adoption of modern, interoperable emergency systems and the development of new procedures, training, and tools to maximize their value for emergency responders. We encourage cooperation across professional, jurisdictional and geographic lines, seeking to improve effectiveness through solutions that integrate emergency response professions, government, and the public and private industry. COMCARE's 100+ organizational members represent the wide diversity of the emergency response community. Find out more at [www.comcare.org](http://www.comcare.org).

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